



HAIRBUNNYCO

CANCELLATION POLICY

We understand that sometimes plans change, and we want to make the cancellation + rescheduling process a breeze for you.

Here's the good news – if you need to cancel or reschedule your appointment 24 hours before the scheduled time, it's absolutely free of charge! We're all about flexibility.

However, in the unfortunate event that you need to cancel or reschedule within the 24-hour window, there will be a 50% charge of the service. We hope you understand, as this allows us to make adjustments to our schedule and accommodate our lovely member, Cece.

Please remember, a service will be canceled 10 minutes after an existing appointment if we haven't heard from you, and it will be considered a 'no show.'

Your time is valuable to us, and we want every visit to be a delightful experience. If you have any questions or need assistance, don't hesitate to reach out.

COLOR CANCELLATION POLICY

If you ever need to cancel or reschedule a **Color** appointment, these guidelines are in adherence to our Cancellation policy!

Here are the few additional terms with the Color policy:

We'll gladly provide you with a credit on your account with any cancellation or reschedule, equivalent to the deposit amount. The best part? This credit can be applied to any of our fantastic services we offer!

We do want to make sure you get the most out of this sparkle, so here's a little reminder – the credits will gracefully expire after 30 days after the initial appointment date if there's no rescheduling of an appointment. This offer is only valid up to (1) Reschedule + Cancel. We'll keep you in the loop, notifying you of the expiration date of the credits and even giving you a friendly reminder 2 weeks beforehand.

Please note, color deposits are non-refundable, but we believe in offering flexibility and ensuring you get to experience our hair magic in a way that suits you best!

LATE POLICY

At HairBunnyCo, we believe in spreading love and consideration through our services, and part of that includes respecting each other's time.

If, for any reason, you find yourself late to your scheduled appointment, please let us know as soon as possible or at least 10+ minutes before the appointed time. This small gesture will enable us to adjust our schedule and accommodate others without any inconvenience.

A service will be canceled if the tardiness is 10+ mins after the appointed scheduled time and will be deemed a 'no show'.

Similarly, as your service provider, I promise to uphold the same level of consideration. In the rare event that I am running 5+ minutes behind schedule, I will promptly inform you, allowing you to make any necessary arrangements without any penalty.

Kindly note that by engaging with BunnyBlends LLC and HairBunnyCo, you acknowledge and agree to the following terms. Both BunnyBlends LLC and HairBunnyCo do not offer refunds on any purchased products, services or deposits. These terms are set forth to protect the interests of all parties involved.

For any inquiries or concerns regarding our policies, please don't hesitate to contact Cece. We appreciate your understanding and continued support!

Thank you for being a part of our bunny-filled journey! 🐰💕

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BunnyBlends LLC